

CAPITAL AREA MICHIGAN WORKS! - 2013 ANNUAL REPORT

MAKING IT WORK—WITHLESS

2013 HAS BEEN A YEAR OF RESILIENCE FOR CAPITAL AREA MICHIGAN WORKS!

As we reflect on the challenges and opportunities presented this past year, Capital Area Michigan Works! found strength in its partners, councils, subcontractors and leadership boards to continue to provide superior employer and job seeker services in the greater Lansing region. We are moving onward.

Jane Doty

JANE DOTY

Workforce Development Board

Sorth & Buther

JOSEPH BREHLER

Chair

Administrative Board

Tothe faturabllians

EDYTH HATTER-WILLIAMS

Chief Executive Officer Capital Area Michigan Works!

AHEAD OF THE CURVE

4.4 MILLION

OF LABOR IN 2011.

IN GRANT MONEY WENT TO THE CAPITAL AREA IT

COUNCIL FROM THE UNITED STATES DEPARTMENT



AS WORKFORCE DEVELOPMENT FUNDING continues to decrease, Capital Area Michigan Works! has taken advantage of additional grants to provide training programs to prepare the workforce for knowledge economy jobs. From IT to advanced manufacturing, hundreds of individuals have enrolled in training programs that will help our local economy grow and prosper.

In 2011, the Capital Area IT Council received a \$4.4 million grant from the United States Department of Labor to address the growing skills gap between job seekers and in-demand IT positions. The Capital

Area Tech Knowledge E-Pathways program, a partnership between the Capital Area IT Council, Lansing Community College (LCC) and Capital Area Michigan Works!, was created. E-Pathways is a no-cost computer

science training program for unemployed or underemployed individuals to go back to school and train for careers in IT that are available in the greater Lansing region.

The E-Pathways career transition program helps individuals plug into or advance along the computer science track. Qualified applicants chosen through a competitive selection process will receive full tuition to complete one of the many educational/training opportunities, ranging from two-year associate degree programs, one-year certificate programs, to short-term trainings.

E-Pathways has enrolled 199 participants in the program with 50 enrolled in the computer science associate degree program, 101 enrolled in the programmer/analyst associate degree program and 48 for the software testing certificate.



In partnership with Lansing Community
College, Lansing Board of Water and Light,
Consumers Energy and the State of Michigan
Workforce Development Agency, Capital
Area Michigan Works! led the efforts to administer
a \$1.1 million United States Department of Energy
grant to increase the pool of trained candidates
entering Michigan's electrical utility workforce. The
Utility Worker Training program provided funding to
pay tuition, fees and textbook costs for the Electrical/
Utility Line Worker certificate of completion at LCC.

Thanks to this training program, 132 individuals are currently in training. Of the 132, 112 have completed training and ten have obtained employment.



802

HOURS OF TRAINING WERE COMPLETED BY 256
INCUMBENT WORKERS IN CNC MACHINING IN 2013.

19

ENROLLED PARTICIPANTS IN E-PATHWAYS

In 2012, Capital Area Michigan Works! received an incumbent worker grant from the State of Michigan to train 100 individuals in various phases of computer numerical control (CNC). With the support of the Capital Area Manufacturing Council (CAMC), local manufacturing companies for the last seven years have utilized these training funds to upgrade skills of their employees.

Under the grant, a total of 256 incumbent workers completed 802 hours of training in CNC machining in 2013. The classes focused on four core areas that were identified by CAMC members: CNC Fundamentals, CNC Manual Lathe, CNC Lathe and CNC Manual Mill. Several CAMC members took advantage of the training, including Demmer Corporation, Cameron Tool Corporation, Franchino Mold & Engineering, Orchid Orthopedic Solutions, Roberts Sinto, Dowding Industries, Niowave and Spartan Motors.

2013 ANNUAL REPORT · 3

REACHING THE WORKFORCE

THE WORKFORCE INVESTMENT ACT (WIA) programs managed \$4,215,457 in allocations for the year ending June 30, 2013.

There were 1,862 individuals enrolled in WIA programs, including 405 in the Adult program, 575 in the Dislocated Worker program and 719 in the Younger Youth and 160 in the Older Youth program.

One-hundred ninety-four participants were placed in employment with a wage average of \$14.44 an hour, 264 WIA Adult participants were enrolled in training programs and 139 completed training with an industry-recognized credential.

Two-hundred seventy-five WIA Dislocated Worker participants were placed into employment with an average wage of \$15.90 an hour, 296 participants were enrolled in training programs and 153 completed training with a credential.

\$

15.90

IS THE HOURLY WAGE OF 275
PARTICIPANTS FROM THE WIA
DISLOCATED WORKER PROGRAM.

More than 160 Younger Youth and 51 Older Youth participants received a credential.

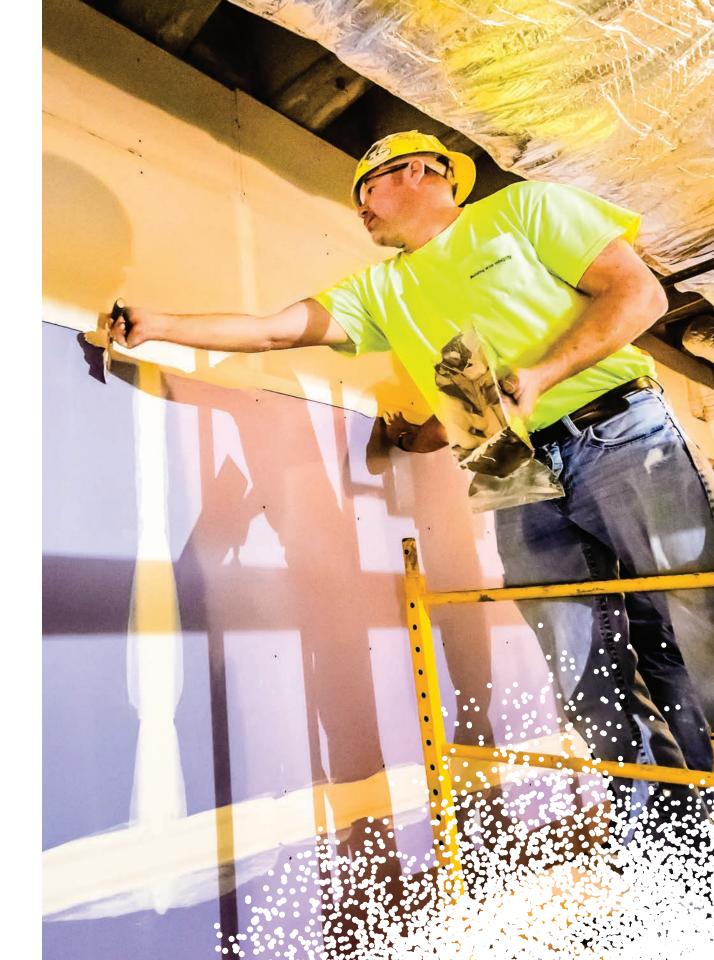
The Partnership, Accountability, Training and Hope (PATH) program, formerly known as Jobs Education Training (JET), managed \$2,254,973 in allocations for the year ending September 30, 2013 and 1,905 individuals were enrolled in the program. Nearly 850 were enrolled in vocational or adult education, 944 were placed in community and work experiences with 610 individuals placed into full-time employment and 254 into part-time employment.



1,905

INDIVIDUALS ENROLLED IN THE PATH PROGRAM IN 2013.

Last October, Capital Area Michigan Works! adopted Jackson, Hillsdale, Lenawee and Monroe Counties Prisoner Reentry Program (JHLMPR) in addition to the greater Lansing area program, Capital Area Prisoner Reentry (CAPR) to provide and promote public safety by offering services to recently released prisoners from Michigan correctional facilities. CAPR has served more than 540 participants while JHLMPR has served more than 475 participants.



CELEBRATING KEP LEARNING



CELEBRATING ITS SIXTH ANNIVERSARY this year,

Keep Learning...Our Future Depends On It Coalition has connected with more partners and refined its efforts to continue to promote learning in the greater Lansing region and beyond.

Keep Learning continues to engage the community through a variety of efforts and achievements. Keep Learning's educational television program, LRN 101, won the 2013 Hometown Media award in the independent producer category for Best of Magazine Shows and continues to be aired on WKAR. The annual Passport to Adventure program promoted summer learning this past year to all 4th-6th graders in the tri-county area among local learning spots including the Michigan State Capitol, Capital



Area District Library, Eli and Edythe Broad Museum and more. Keep Learning also unveiled a public art mural along the river trail to promote the importance of science, technology, engineering, arts and mathematics in partnership with the Riverwalk Theatre and Impression 5 Science Center. Lastly, Keep Learning hosted its first Leadership Exchange program, which allowed shadowing opportunities between private sector executives and principals and superintendents.

329

IS THE NUMBER OF COMPANIES WHO HAVE PLEDGED TO SUPPORT KEEP LEARNING...OUR FUTURE DEPENDS ON IT.

KEEP LEARNING...OUR FUTURE DEPENDS ON IT COULDN'T MAKE AN IMPACT WITHOUT OUR STEERING COMMITTEE:

BOB TREZISE—LEAP

BRENT KNIGHT—Lansing Community College

BRIAN PRIESTER—Lansing State Journal

CAMRON GNASS—Traction

CHRIS HOLMAN-Michigan Business Network

DAVE HOLLISTER—Hollister Solutions

DAVID SUCH—Such Video

EDYTHE HATTER-WILLIAMS—Capital Area

Michigan Works!

EDITH SUTTLES—Diversified Environmental Services

ERIK LARSON—Impression 5 Science Center

GARY BAXTER—FOX 47

GARY REID / SUSI WILKINS—WKAR

GENE SHANAHAN—WLNS TV

HIRAM FITZGERALD / PAT FARRELL—Kellogg Center

JASON VANDERSTELT- Adams Outdoor Advertising

KAREN STEFL—Such Video

KATE SNYDER—Piper & Gold Public Relations

KIRK RILEY-ITEC

MAUREEN HIRTEN—Capital Area District Library

MELISSA LORD—Comcast

MIKE KING-WILX TV

PAT JACKSON—Clinton County RESA

 ${\bf RALPH\; HANSEN} - {\sf Eaton\; RESA}$

STAN KOGUT-Ingham Intermediate School District

TERESA KMETZ—Capital Area United Way

TIM DAMAN—Lansing Regional Chamber of Commerce

YVONNE CAAMAL CANUL—Lansing School District





For the year ended June 30, 2013

TOTAL EXPENDITURES: \$11,460,263

WORKFORCE INVESTMENT ACT

Adult	\$1,257,984	11.0%
Youth	\$1,729,664	15.1%
Dislocated Worker	\$1,064,627	9.3%
Dislocated Worker-NEG/OJT	\$92,854	0.8%
Statewide Activities	\$70,328	0.6%

PARTNERSHIP, ACCOUNTABILITY, TRAINING & HOPE (PATH)

TANF FY13	\$1,835,717	16.0%
General Fund / General Purpose FY13	\$419,256	4.0%

OTHER EXPENDITURES

PY12 PROGRAMS

Wagner-Peyser Employment Services	\$617,087	5.4%
Reemployment Services-EUC	\$366,646	3.2%
Incumbent Worker-CNC	\$195,873	1.7%
Workforce Training-Electrical Power	\$532,825	4.6%
H1-B Technology Skills Training	\$796,659	7.0%

FY13 PROGRAMS

Food Assistance	\$304,522	2.7%
TAA/NAFTA-TAA	\$571,802	5.0%
Michigan Prisoner Reentry	\$1,571,921	13.7%
Foster Care Summer Youth-DHS	\$32,498	0.3%

ADULT · 11.0% YOUTH · 15.1% DISLOCATED WORKER · 9.3% DISLOCATED WORKER-NEG / OJT · 9.3% STATEWIDE ACTIVITIES · 0.6% TANF FY13 · 16% GENERAL FUND / GENERAL PURPOSE FY13 · 4.0% WAGNER-PEYSER EMPLOYMENT SERVICES · 5.4% REEMPLOYMENT SERVICES-EUC · 3.2% INCUMBENT WORKER-CNC · 1.7% WORKFORCE TRAINING-ELECTRICAL POWER · 4.6% H1-B TECHNOLOGY SKILLS TRAINING · 7.0% FOOD ASSISTANCE · 2.7% TAA/NAFTA-TAA · 5.0% MICHIGAN PRISONER REENTRY · 13.7% FOSTER CARE SUMMER YOUTH-DHS · 0.3%

EUC: Emergency Unemployment Compensation · **NEG:** National Emergency Grant **OJT:** On-The-Job Training · **TANF:** Temporary Assistance for Needy Families · **CNC:** Computer Numerical Control

10 · CAPITAL AREA MICHIGAN WORKS!

PARTNERS IN OUR COMMUNITY

Thanks to the leadership of our administrative and workforce development boards, our contractors, our councils, Career Connections, the Keep Learning...Our Future Depends On It coalition and our partners throughout the community, we are moving forward to elevate our workforce and our region.

CAPITAL AREA MICHIGAN WORKS! ADMINISTRATIVE STAFF

EDYTHE HATTER-WILLIAMS—Chief Executive Officer

BECKY POWERS—Chief Financial Officer

ANDREA KERBUSKI—Chief Communications Officer

TYLER WYSONG—Chief Technology Officer

ROSANNE ALLEN—Executive Assistant

RICHARD MARTIN—Business Services Liaison

JIM BUNN—Business Services Liaison

AUBRI ANDERSON-In Reach Service Coordinator

CAROLE HOYT—Staff Accountant

TEKEA NORWOOD—PATH Coordinator

ANDREA RAGAN - Executive Director, Capital

Area IT Council

CARRIE ROSINGANA—Quality Assurance Officer

THERESA RUPLEY — Executive Director, JHLM and CAPR

Prisoner Reentry Programs

ELLEN RUSSELL—Receptionist

TERI SAND—Business Services Team Leader

DEBBIE SIGHT—Grant Financial Analyst

MICHELLE CORDANO—Executive Director, Capital Area

Manufacturing Council

JEFFREY BROWN—Talent Team Leader

JAY LANEW—Talent Specialist/TAA

BRETT CORNWELL—Talent Specialist

PROGRAM OPERATORS

Bethlehem Temple Church

Clinton Task Force on Employment

Eaglevision Ministries

Eaton Regional Education Service Agency

Ingham Intermediate School District

Lansing School District

Potterville School District

Cristo Rey Community Center

Michigan State AFL-CIO HRDI, Inc.

Clinton County

Housing Services of Eaton County

Advent House Ministries

Professional Psychological & Psychiatric Services

LoveJoy Special Needs Center

Lutheran Social Services of Michigan

Peckham Inc.

Lansing Community College

Xcel Staffing

Catholic Charities of Jackson, Hillsdale and Lenawee

Counties

SEMCA

Salvation Army

Harbor Light

Lower Light Mission

Catholic Charities

Monroe County Employment and Training Department

CAPITAL AREA MICHIGAN WORKS! ADMINISTRATIVE BOARD 2013

CITY OF LANSING

KATHIE DUNBAR—Office of the Mayor of Lansing
A'LYNNE ROBINSON—Lansing City Council Member
DERRICK QUINNEY—Lansing City Council Member
JODY WASHINGTON—Lansing City Council Member

EATON COUNTY

JOSEPH BREHLER (Chair)—Eaton County Commissioner
GLENN FREEMAN III—Eaton County Commissioner

CITY OF EAST LANSING

KATHLEEN BOYLE—East Lansing City Council Member

CLINTON COUNTY

DAVID POHL—Clinton County Commissioner

ROBERT SHOWERS—Clinton County Commissioner

INGHAM COUNTY

SARAH ANTHONY—Ingham County Commissioner

REBECCA BAHAR-COOK—Ingham County Commissioner

PENELOPE TSERNOGLOU—Ingham County Commissioner

CAREER CONNECTIONS EDUCATION ADVISORY GROUP 2013

DANIELLE DELONGE—Davenport University
RALPH HANSEN—Eaton Regional Education Service Agency
EDYTHE HATTER-WILLIAMS—Capital Area Michigan Works!
OWEN JOHNSTON—Bekum America Corporation
STAN KOGUT—Ingham Intermediate School District
CATHERINE MATTHEWS—Lansing Urgent Care, PLC

LAWRENCE HIDALGO, JR.—Lansing Community

College Trustee

GARTH MOTSCHENBACHER—Michigan State University
NARDA MURPHY—Williamston Community Schools
ROSANNE RENAUER—Michigan Rehabilitation Services
SAGAR SHETH—Moebius Technologies

EDITH SUTTLES (Chair)—Diversified Environmental

Services, Inc.

DENNIS THEIS—Maner, Costerisan

CAPITAL AREA MICHIGAN WORKS! WORKFORCE DEVELOPMENT BOARD 2013

MARK BURNHAM - Michigan State University

PAULA CUNNINGHAM—Capitol National Bank

JANE DOTY (Chair)—H & H Restaurants

JIM DRAVENSTATT-MOCERI — Greater Lansing Labor Council AFL-CIO

GLENN FREEMAN III — Greater Lansing Labor Council SU A'LYN HOLBROOK — Ingham County Department of

DAVID HOLLISTER—Hollister Solutions

CHRIS HOLMAN-Michigan Business Network

SHIRLEY J. HYDE—Eyde Company

DARCY KERR—Accident Fund Insurance Company of Michigan

WILLIAM KIMBLE—C2AE

MIKE KING—WILX TV-10

Human Services

ANDY KOTARBA—Dewpoint

PAUL MCNAMARA—Consultant

CAROL PARR—General Motors

SANDRA PEARSON—Habitat for Humanity of Michigan

DEAN POGGIALI—Capital Area United Way

ROBERT PROCTOR—Lansing Community College

ROSANNE RENAUER—Michigan Rehabilitation Services

TOM RUIS-Independent Bank

WENDY SADOWSKI-MDOC/Lansing Area Office

ROBERT SHERER—State of Michigan Workforce

Development Agency

EDITH SUTTLES—Diversified Environmental Services, Inc. **RYAN VARTOOGIAN**—Spartan Internet Consulting Corp.

TERESA VERSCHEURE—Sparrow Health System

12 · CAPITAL AREA MICHIGAN WORKS! 2013 ANNUAL REPORT · 13

21st Century Plastics · 4th and Inches Landscape & Snow Removal · 7C Lingo

A&D Repair · A. J. Boggs · ABC Auto Finance · ABF · Accenture · Accident Fund Holdings, Inc. · Accounts Receivable Solutions · ACD.net · Advance Auto Parts · Advance Employment · Advanced Insurance Markets Ltd · Advantage Sales and Marketing LLC · AECOM · Aerospace Risk Management Group · Aflac · Aflac · Aflac · Agape Home Health Care Systems PC · Agate Software Inc · Agro-Culture Liquid Fertilizers · Air Lift Company · Air-Way Manufacturing · Airway Oxygen, Inc · AlS Construction Equipment · AKT Peerless Environmental Services · Aldi Warehouse · Aldinger Inc · Alerus Retirement Solutions · Alfred Benesch & Company · All For You · All Star Snow Removal · Allegra Print & Imaging · Allen Waterford Photography · Allergy and Asthmas Consultants of Mid Michigan · Alliance Obstetrics & Gynecology · Allied Insurance Agency · All-Star Flag Control · Alro Steel · Altarum Institute · Altu's Ethiopian Cuisine · Ambasador Steel · American Campus Communities · American Cancer Society · American Heart Association · American Hotel & Lodging Educational Institute · American Metal Roofs · American Red Cross Mid-Michigan Chapter · Americans for Prosperity · Americhem Sales Corporation · Ameriscource Bergen · Anaergia · Anderson Economic Group · Andrews Material Testing Services Inc · Android Industries, LLC · AP Staffing Solutions · Apec Inc · Apex Internet Solutions LLC · APEX Precision Solutions · AquaBioChip · Arcpoint of Mid Michigan · Artemis Solutions Group · ASAP MedStaff · ASAP Printing · ASK · Association for Child Development · Association of Independent Colleges & Universities of Michigan (AlCUM) · Astera Credit Union · At Home Doctors Pc · AT&T / Solcomm Sales · ATCO Industries · Audible Business · Auto Body Credit union · Auto-Owners Insurance Company · Axion Group · Axson Technologies US, Inc. · Ayers Basement Solutions

B & C Enterprizes · B & L Janitorial & Carpet Cleaning · Babies"R"Us · Bahrie Law · Baker College of Owosso · Baker Drivetrain · Balance Concierge · Barnard Manufacturing Company, Inc. · Barnes Aerospace · Barry & Songer Agency · Beacon Sales · Beck's Propane · Beggar's Banquet · Bekum America Corporation · Belcan Staffing Solutions · Best Buy · Best Western Plus Lansing Hotel · Bharat Forge America · Biewer Lansing, LLC · Biewer Lumber · Bobcat of Lansing · Bob Auto Body Inc · BP/H&H Auto · Bradhart · Brian Carlin PLC · Brian Carlin DDS · Bridgewater Interiors LLC · Brock Brown, Inc. · Brookdale Senior Living · Brooks Fiber Communications (MCI Worldcom Communications, Inc.) · Budget Tire Center · Bull Worldwide Information Systems · Burcham Hills Retirement Community

C & E Pipeline · Cadillac Janitorial · Cakes A Bloomin' · Carnelot Hills Apartments · Cameron Tool Corporation · Campbell Machine Repair · Canada Dry Bottling Company of Lansing · Capical Carnot Construction LLC · Capital Area Center for Independent Living · Capital Area Community Services · Capital Area District Library · Capital Area Health Alliance · Capital Area Transportation Authority · Capital Area United Way · Capital City Marketing Firm · Capital City Reprographics · Capital Imaging · Capital Region Community Foundation · Capital Steel & Wire · Capitol Bancorp · Capitol Bedding · Capitol Communications Systems Inc. (CCS) · Capitol National Bank · Capitol Research Services · CAP-Lab · Cardiology Consultants · Career Quest Learning Centers · Careminders Home Care · Carlson Specialty Temps · Carpets Galore & More · Cartridges Are Us · CASE Credit Union · Cash Store (S. Cedar) · Cashland · Catherine's · Cat's Auto Salvage · CBl Rehabilitation Services, Inc. · CDW · Cellink Reverse Mortgage Servicer · Center for Coatings & Laser Applications · Centerline Drivers LLC · Central Diagnostic & Referral Services Inc · Central Michigan Graphics) · Centurion Medical · Ch2m Hill · Champion Services · Charles Sewer and Drain LLC · Charlotte Anodizing · Charlotte Chamber of Commerce · Chase Bank Central MI District · Chassix · Check 'n Go (MLK & Holmes) · Cherithbrook Farm, LLC · Christman Company · Ciesa Design ·



NEARLY 800

EMPLOYERS PARTNERED WITH CAPITAL AREA MICHIGAN WORKS! TO DEVELOP RECRUITING AND RETENTION STRATEGIES IN 2013.

Cintas Corporation · Circulation America · Citizens Bank part of First Merit Bank · Citizens Republic Bank · City Limits East · City of East Lansing · City of Lansing · City Pulse · Clare Bridge of Delta · Clare Bridge Of Meridian · Clark Construction · Clark Engineering · Clark Hill PLC · Class on the Net · Clean Team USA · Cleanlites Recycling · Clark View Windshield Repair · Clinton Machine Inc · Clinton Sparrow Hospital · CLS Mechanical · CNI Plastics, LLC · Coca-Cola Bottling Company of Michigan · ColorTyme Rent-To-Own · Comcast Cable · Comerica · Cornlink · Commercial Blueprints Inc · Community Choice Michigan (Care Source) · Community Mental Health (CMH) · Companion Senior Care · Complete Compassionate Care · Complete Mortgage Service · Compli Chek Environmental Service · Comprehensive Logistics · Computech Corporation · Computer Science Academy · Compuware Corporation · Consumers Energy · Consumers Professional Credit Union · Continental Home Centers · Continental Services · Control System Integrators, Inc · Coolant Chilliers · Cooper & Partners · Cornerstone University · Corporate Cleaning Solution · Countryside Lawn & Power · Coverys Insurance Services · Craft Care Homes, Inc · Creative Wellness Holistic Health Center · Cron Management · Cross Cleaning Services LLC · CSC Applied Technologies · Cumulus · Custom Business Solutions

D.M. Burr Security Services, Inc. · Dakkota Integrated Systems, LLC · Dart Bank · Dart Container Corporation · Dart Oil & Gas Corp. · Datamatic Processing Incorporated · Davenport University · Davis Pontiac · DBI Interiors · Dean Transportation & Trailways · Del Rio Solutions · Delmar Financial Corp · Delta Dental · Demmer Corporation · Dental Art Laboratories Inc · Dewitt Computer Center · Dewpoint · DFCU Financial · Diamond Engineering · Dickinson Wright PLLC · Dick's Sporting Goods (Eastwood) · Digiliant · Dimondale Nursing Care Center · DirecTV, Digital Success Network · Discount 1 Hr Signs Inc. · Diverse Computer Marketers Inc. · Diversified Medical Staffing LLC · Diversified National Title · DLZ Corporation · DMS Midwest & Platinum Advertising · Doberman Technologies LLC · Dobson Healthcare Services, Inc. · Done-Right Auto RV · Dorsey Schools · Doty Mechanical · Douglas J Day Spa Salon · Douglas Signs · Douglas Steel Fabricating Corporation · Dowding Industries · Drain Works Inc. · DRM Genesis Home Health Care · D's and C's Barbecue · DTN Management · Duane G. Hein Farm Bureau Insurance · Duckett Brothers Distributing, Inc. · Dynamic Data

E.T. MacKenzie Company · Eagle Enterprise Inc · East Lansing School District · Eastside Tax & Accounting · Eaton County Medical Care Facility · Eaton Federal Savings Bank · Eaton Rapids Medical Center · Eckhart & Associates, Inc. · Ecosynthetix · Edgewood Retirement Center · Efficiency Production, Inc. · Eisen Electric · Electric Appliance Parts · Ele's Place · El-Haji Malik El-Shabazz Academy · Elite Electro Coaters · Elite Home Healthcare Inc. · Elite Marketing Interactions · Elwood Staffing · Emergent BioSolutions · Employment Group · Endodontic Specialist P.C. · Enduro Engineering · Enprotech Mechanical Services, Inc. · Epoch Technical Solutions LLC · Equity Plus · Ernst & Young · Estate Planning and Preservation · E-T-M Enterprises, Inc. · Extendicare Health Services, Inc. · Eyde Company

F.C. Mason Company · FAMA Cab · Famous Dave's · Famous Dave's · Farm Bureau Insurance Company · Farmers Insurance/Saddler Agency · Feldpausch Cleaning Service · Ferrall's Tree Trimming · Fibertech Environmental Services · Financial Health Credit Union · First Call Quality Services · First Call Quality Services · First Consulting Group · First Contracting Inc · First Financial Insurance Group · First Telecommunications · Fleet Image of Lansing · Flooring American Carpet Studio · Force by Design · Foresight Group · Foresight Group · Forest Computer Incorporated · Framer's Edge · Franchino Mold and Engineering · Freight Handlers Inc · Fresenius Medical Care North America · Friends Who Care Inc · Future Media Corporation

G4S Secure Solutions · Galaxy 1 Marketing, Inc. · Gary's Automotive · GC Services · GDI Omi · General Motors · George R Schneeberger, Dds · Georgio's Gourmet Pizza · Gerdau · Gestamp Mason, LLC. · Gilbert Tweed Associates, Inc. · Gillespie Group · Giving Tree · Glass Block and More · Godfrey Wise Berg CPAs & Advisors LLC · Good Fruit Video · Goodwill Industries · Gorman's Food Market · Grace Haven Living Center · Gracon Services Inc · Grand Ledge Jewelers · Grand Ledge Jewelers · Grand Pointe Marina · Grand Rapids Building Services · Grandhaven Living Center · Granger Construction · Granger Container Service · Granger Ill & Associates · Granger Recycling · Granger Recycling Center · Gravity Works · Great Clips Salon · Great Lakes Express · Greater Lansing Business Monthly · Greater Lansing Point Co. LLC · Gypsum Supply Company

H&H Mobil · Habitat for Humanity Lansing · Habitat for Humanity of Michigan · Hanneman & Fineis · Hantz Group · Harvest Creative Services · Hayes Green
Beach Memorial Hospital · Hazel Findley Country Manor · Heart Truss and Engineering · Heavy D Auto Repair · Helping Hands Christian Learning Center · Heritage
Resources, Inc · Hettler's Towing · HHSA · Hi-Tec Building Services · Hogan Motor Leasing · Holt Products Company · Holt Senior Care & Rehab Center · Home

Builders Association of Greater Lansing · Home Depot (Okemos) · Home Pro Roofing · Hope Network · Hospice of Lansing · Housing Services for Eaton County · HRU Technical Resources · Hunt Club c/o Concord Mgt · Huntsman Advanced Materials Americas Inc · Huron Technologies, Inc. · Hyland Software Incorporated

I.COMM · I.T. Right · i2Integration · IBM · IDV Solutions · IHOP · IMPCO Machine Tools · Impression 5 Science Center · Independence Village East Lansing · Industrial Marking Products · Informatix Inc. · Ingham County · Ingham ISD · Innovative Training Publishers · Inspired Green · Integrated Stealth Technology · Integrity Interiors · Integrity Steel · International Academy of Lansing · International Catering Service · Intra-National Homecare · Irwin Union Bank and Trust · ITEC ·

J & L Collision · J B Hunt Transport · J L Handyman · J L Handyman Service · J. Bruno Salon & Barber Shop · Jackson Community College · Jackson National Life Insurance Company · JCIM · JLC Hospitality Consulting · John Green Company · Johnson Controls Interior Manufacturing · John P. Kaufmann · Jones Lang LaSalle · Journal Broadcast Group WSYM Fox 47 · JR Neelv · Juhl Tower Service. Inc · Junior Achievement of Mid Michigan

Katie's Kleaning · Katranji Hand Center · Kean's Store Company · Kebs Inc. · Kelly IT Services · Kelly Services · KEMA · Kennedy Technologies Corporation · Kentwood Office Furniture-Lansing · Keystone Millbrook · KGA Group Inc. · KI Technology Group · Kincaid Henry Building Group · Kish Industries · Kitch Drutchas Wagner Valitutti & Sherbrook · KMG Prestige Lansing Support Center · Kolt Communications · Konnech · Kroger (Okemos) · KSS Enterprises · KTM Industries, Inc.

L&S Associates Ino · L. L. Johnson Lumber Manufacturing Co. · Laboratory Corporation of America · LAFCU · Lake Trust Credit Union · Lakeshore Home Healthcare · Laheing Country Club · Lansing Board of Water & Light · Lansing Community College · Lansing Country Club · Lansing Design · Lansing Entertainment & Public Facilities Authority · Lansing Forge · Lansing Institute Of Urology Pc · Lansing Mason Area Ambulance Service · Lansing Ophthalmology · Lansing Pediatric Associates · Lansing School District · Lansing State Journal · Lansing Urgent Care · LAP Respite Center · Lapienski Package Services Inc. · Lateral Data Connexions · Law Office of Raymond A. Harris · Layne Christensen Co. · Lea's Auto Body · Lectronix · Legacy Parke Apartments · Legend Manufacturing Inc. · Leisure Living Management · Leslie School District · Liberty Tax Service · Life In Lansing · Linger Holdings Sign'A*Rama · Linn Products · Liquid Web · Little Pals Daycare · LL Johnson Lumber Manufacturing Company · Loomis Ewert. Parsley Davis & Gotting P.C. · LorAnn Oils · Louis Padnos Iron and Metal · Lovejoy Rehabilitation (Michigan Ave Residential Care Inc) · LSG Engineers & Surveyors · Lutheran Social Services of Michigan · Luxury Janitorial

M.L. Chartier · MacDonald Broadcasting · Machining Center, Inc. · Madeira Networks LLC · Madison Property Management · Magna Powertrain · MAHLE Engine Components USA · Malcolm Pirnie · Manpower · Mario's Market · Martin Technologies · Martin-Brower · Mason Christian Childcare (Mason First United) · Mason Header and Die · Mason School District · Mass Mutual Financial Group · Matrix Quality Services · McCardel Restoration LLC · Mckearney Asphalt · McM Staffing · MDOT (MI Dept of Transportation) · Med Pro Billing Service Inc · Medical Evaluation Specialists · Medical Management Systems · Medical Staffing Network (MSN) · Meijer · Meijer DG · Mercy Ambulance Service · Meridian Energy Corporation · Meridian Professional Psychological Consultants PC · Meridian Screen Printing & Embroidery · Meridian-Magnesium Products of America, Inc. · Mert's Specialty Meats · Messiah Child Development Center · Metalist International, Inc. · MI Department of Agriculture and Rural Development · MI Department of Community Health WIC Division · MI Department of Natural Resources and Environment · Michigan Corn Growers Association · Michigan Court of Appeals · Michigan Creative Media · Michigan Energy Options · Michigan Environmental Council · Michigan Farm Bureau · Michigan Flatic Surgery · Michigan Headache Clinic · Michigan Health & Hospital Association · Michigan Oral Health Colition · Michigan Packaging Mason · Michigan Plastic Surgery · Michigan Polymer Reclaim Inc · Michigan Guardianship Services · Mid-Michigan Pedorthic Clinic · Michigan Solutions · Morgan Stanley · Morrison Industrial Equipment · Mourer Foster Insurance · Mouthpiece Communications · Multi-Packaging Solutions

National Council on Alcoholism/Lansing Region · National Superconducting Cyclotron Laboratory · NBS · Neogen Corporation · New York Life Insurance · Niowave, Inc. · Norplas · North Shores Personnel · Northern Concrete Pipe Inc. · Nova Vida · NTH Consultants · NTH

O'Connor Occupational Therapy Services PLLC · O'Donnell's Auto & Truck Repair · OfficeMax (Edgewood) · Ogihara America Corporation · Okemos Hampton Inn, Lodgco · Okemos Pediatric Dentistry Pc · Olan Mills · Olympian Tool, LLC · OmniLink Communication Corporation · Omnitec Solutions · Optimal Transportation · Orchid Stealth · O'Reilly Auto Parts · Origami Brain Injury and Rehabilitation · Orkin Pest Control Branch #551 · Outshiner Car Wash · Overland Solutions · Ovid Healthcare Center

Paramount Coffee Company · Pat An Lounge/Paul Revere's Tavern · Paul Jenks Masonry · Paxton Products · Peckham · Personnel World · Phoenix Industrial Services · Phone Bank Systems Inc · Plazzano's · Picture Perfect Lawn Care LLC · PL Ventures · Plante Moran · Plas Labs · Playhouse Child Development Center · Plum Creek Timber Co. · PNC Financial Services Group · Polack Corporation · Popeye's Chicken & Biscuits · Power Control Systems Inc · Pratt & Whitney AutoAir, Inc. · Precision Door Service · Prezent Me · Principal Financial Group · Professional Appraisal Service · Professional Transportation, Inc. · Profile Metal Forming Inc · Progressive Medical Technology · Profilm Corporation · Pro-MEC Engineering, Inc. · Property Shield · PSO Laboratory · Publicom · Pyramid Quality

QDC Plastic Container Company · QGate Software · Quality Dairy · Quest Software, Inc.

R&R Collision · R. Knott Lawn Landscape & Snow · Radio Shack · Ranch Life Plastics Inc. · Rathbun Insurance Agency · Red Cedar Auto Sales · Red Cedar Technology · Red Cedar Valley Medicine, PLC · Rehab Pros Of Michigan Inc. · Rehabilitation Case Management Consultants (RCMC) · Renewals By Andersen · Renhill HR on Demand · Research Tool Corporation · Residential Options Inc · Rizzi Designs LLC · RMC Agency · Robert Half International · Roberts Sinto Corporation · Rockstar Warriors · Rod's Heating & Cooling · Roma Bakery · Romanow Building Service · Ross Medical Education Center · Royal Stone Lic · RS Engineering LLC · RSDC of Michigan · Ryan Company · Ryder · Ryder Integrated Logistics

SAET S.p.A · Sam's Club · Santiago Superior Cleaning Services Inc. · Saylor-Beall Manufacturing Company · Schneider Sheet Metal Supply · Schultz Inc. · Scientific Programming Entps · Scribbles & Giggles Child Care Learning Center · Sears Holdings Dept. Store · Serenity Spa and Salon · Service & Technical Associates (STA) Staffing · Shoe Carnival #494 Meridian Mall · Shyne Cleaning Company · Sister City Commission · Smart Homes Inc · Smith and Derose Insurance · Smitty's Place · Soap Slingers · Sohn Linen · Southside Community Coalition · Sparrow Health System · Spartan Car Care · Spartan Chassis · Spartan Commercial Roofing · Spartan Healthcare · Spartan Innovations L3C · Spartan Motors, Inc. · Specialized Staffing · Spectrum Health · Speedway SuperAmerica LLC · Spherion Staffing · Spirit Industries · Spoke8 Marketing · Springhill Suites · Sprinkplin Suites · Springhill Suites · Springhill Suites · Springhill Suites · Springhill Suites · Sprindore National Corp. · State of MI Benefit Evaluation and Retirement Services · State of Michigan · Stokosa Prosthetic Clinic · Strafford Group · Streamline Enterprises Inc · Summit Community Bank · Sunfield Golf · Centennial Acres Golf & Banquet Center · Sunrise Cleaning & Construction Services · Superior Brass and Aluminum · Superior Growers Supply · SWAT Environmental · Swift Motors & Swift Towing · Symbiosis International · Symmetry Medical

Target · TDS Telecom · Teachout Security · Techmark · TechSmith Corporation · TelForce Group LLP · The Apothecary Shop · The ASU Group · The Corporate Board (Vanguard Publications Inc) · The Doctors Company/American Physicians · The Lansing Housing Commission · The MARC (Meridian Asset Resource Center) · The Pines Healthcare Center · The Right Mortgage · The Tetra Corporation · The Union · The Union Tavern · Thoracic & Cardivascular Institute Pc · TIAA-CREF · TIC International · Tina S. Gray PC · TLC Eye Care Of Michigan · Tobeco · Toolcraft Corp · Touchstone Distributing Inc · Trick Titanium · Tri-County Office on Aging · Tri-County Regional Planning Commission · Trilogy Health Services · Tirnity AME Church · Trouble Shooters Technical Support · Trugreen · Trumble Builders · Turn key Home Improvement · Turning Leaf Residential Services · Turning Point Youth Center · Twin Oaks Meadows · Two Men and a Truck International · Two Men and a Truck Lansing Franchise

Unique Streak · Upper Level Construction Inc. · US Staffing · ValueTec Appraisal Services · Veolia Environmental Services · Vertafore · Vevay Township · Vidcom Solutions · Village of Vermontville · Volunteers of America

W & W Repairs Service · Walker's Truck & Trailer Service · Walmart - St Johns · Wells Fargo Advisors · Western Southern Life Ins. · WetFusion Creative · White, Schneider, Young & Chiodini, P.C. · Wihn Properties · Williamston Products, Inc. · Willingham & Cote' · Willoughby Pet Clinic · Willow Creek Farms Trucking LLC · WILX · WIS International · Wize Tax Service · Wolverine Engineers & Surveyors · Wolverton Pet Food Company · Woodbridge Group · WOW Cable · XG Sciences, Inc. · Yazaki North America, Inc. · Young Broadcasting of Lansing WLNS · Young's Auto Body · ZAYO (Formerly Arialink) · Zero Day

14 · CAPITAL AREA MICHIGAN WORKS!



IN THE LAST YEAR, LANSING COMMUNITY COLLEGE AND CAPITAL AREA MICHIGAN WORKS! PARTNERED ON TRAINING PROGRAMS TOTALING \$1,370,197 TO TRAIN JOB SEEKERS FOR HIGH DEMAND POSITIONS IN THE KNOWLEDGE ECONOMY.



2110 S. Cedar Street Lansing, Michigan 48910

101 W. Cass Street, Suite A St. Johns, Michigan 48879

311 W. First Street Charlotte, Michigan 48813

> www.camw.org 1-800-285-WORKS

CAREER CONNECTIONS









In accordance with the Americans with Disabilities Act, this annual report will be made available in an alternative format upon special request to Capital Area Michigan Works! Relay Center. Call 711 or 800-649-3777 (Voice and TDD)

An Equal Opportunity Employer/Center