

# 2021 ANNUAL REPORT: Building an Inclusive Culture

## A LETTER FROM THE Chief Executive Officer

Dear colleagues,

In the world and within workforce development, we face a number of inequities and barriers daily. We also recognize growing challenges exist as a result of the pandemic and intergenerational poverty. Capital Area Michigan Works! has been dedicated to reducing inequities and challenges, working to build and embrace an inclusive culture internally and ensuring that inclusivity is represented throughout all programs, community relationships and job seekers.

CAMW! is committed to uniting with partners across the region and our state to make a meaningful impact in workforce development that will live long past the pandemic. This year, our staff and partners made it a priority to ask questions, listen and learn to advance progress toward an inclusive workforce for our agency while also helping to share best practices and resources with those we work alongside in the communities we serve.

The work is far from over and, in many cases, we've just scratched the surface of what needs to be done. But it's time to celebrate progress as we move into the new year and continue to embrace opportunities to grow together as an organization.

With gratitude,

Carrie Rosingana

Carrie Rosingana Chief Executive Officer Capital Area Michigan Works!

# 2021 YEAR IN REVIEW

### CAPITAL AREA MICHIGAN WORKS!

### 4,436 PROGRAM PARTICIPANTS

- 2 FOOD ASSISTANCE EMPLOYMENT AND TRAINING (FAE&T)
- **15** TRADE ADJUSTMENT ASSISTANCE
- 26 NEW AMERICANS
- 68 BUSINESS RESOURCE NETWORK
- 81 CLEAN SLATE
- 462 PARTNERSHIP. ACCOUNTABILTY. TRAINING. HOPE. (PATH)
- 3,304 WAGNER-PEYSER EMPLOYMENT SERVICE

### 181 YOUTH 194 ADULTS

### **103** DISLOCATED WORKERS

WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA)

#### MEASURABLE SKILL GAIN (MSG)

Individuals who are active in the WIOA program year have participated in a WIOA supported training activity that will lead to an industry recognized credential.

YOUTH	ADULT	DISLOCATED WORKER
TARGET: 47.3%	TARGET: 32.4%	TARGET: 32.4%
ACTUAL: 62.5%	ACTUAL: 50%	ACTUAL: 52.8%

### **ACCESSIBILITY & CONNECTION**

- 4 HOTSPOTS PROVIDED TO WIOA YOUTH BY LANSING SCHOOL DISTRICT
- **35** WIOA PARTICIPANTS RECEIVED ASSISTANCE WITH OFFSETTING THE COST OF INTERNET ACCESS
- 148 CHROME BOOKS PROVIDED



- 49 NUMBER OF PARTNERS AND PROGRAMS HIGHLIGHTED IN MEDIA OUTREACH
- **39.1K** PEOPLE REACHED THROUGH FACEBOOK LIVE EVENTS

### CAPITAL AREA MICHIGAN WORKS! SERVICES

- 1,500 NUMBER OF PHONE APPTS
  6,774 REMOTE JOB SEEKER SERVICES AND VIRTUAL APPOINTMENTS
- 12,000 PHONE CALLS MADE TO AJCS
  - 14 NUMBER OF LANGUAGES OF INDIVIDUALS SERVED





### SUPPORTING EMPLOYERS: Addressing the Talent Mismatch in our Region

TRADES DAY

Every year, the Business Services Team (BST) at Capital Area Michigan Works! partners with hundreds of employers in the Capital region to customize and implement recruitment strategies to attract top talent. In a year of staffing shortages and increased recruiting challenges because of the ongoing pandemic, BST staff provided support through job fair assistance and resources for employers to address training and skills needs.

The Business Resource Network (BRN) is dedicated solely to helping employers with retention efforts by providing confidential, one-on-one support to employees struggling with external impacts on their job performance, from transportation barriers to homelessness to financial planning.

Previously, the BRN often worked with employers in the manufacturing sector, but this year,

they supported one of the largest employers in the medical community: Sparrow Health System. This addition of a health care employer, thanks to the dedication of Business Services Officer Joe Winkiel and Business Resource Coach, expands the opportunity to support a more diverse group of employers in the future.

Our team also supported employers with skilled workers through apprenticeships. Apprenticeships help develop and grow a highly skilled workforce in the region by retaining institutional knowledge that is passed on by experienced workers nearing retirement.

Jay LaNew, our Apprenticeship Success Coordinator (ASC), organized a Women in Skilled Trades Day where attendees tried hands-on construction activities, spoke with women who currently work in the trades and learned about community resources available to assist them in achieving their career goals. Partners included CAMW!, Associated General Contractors, Michigan Department of Transportation, veterans services and the construction trade unions. LaNew also participated in several career fairs and presented apprenticeship information to students at secondary education providers.

The demand for highly skilled workers only continues to rise, and those seeking work don't always have the necessary skills to meet employers' needs. We're here to help employers find, recruit and retain top talent. Through the Going PRO Talent Fund, apprenticeships and our Business Resource Network, our team provided on-the-job training and education for employers to address the talent mismatch in our region.

> MA Apprentices) 1. Info Session 2. Application Sessi 3. Bidding Reriod

58 RECIPIENT COMPANIES

\$2.25M

GOING PRO TALENT

FUNDS AWARDED

1,763 PEOPLE TRAINED



"Creating a process that ensures all clients who enroll in the Clean Slate Program receive valuable information, assistance or referral to the right partner to remove barriers and sustainability was our biggest accomplishment this year," Richardson said. "As a result, we're able to provide guidance to these job seekers and help them navigate life with barriers that can seem insurmountable and move toward removing the barrier altogether through expungement."

- AMIRIKA RICHARDSON, OUR CLEAN SLATE NAVIGATOR

### EMPOWERING OUR COMMUNITY: Reaching Job Seekers with Specialized Resources

While COVID-19 pandemic conditions presented unique challenges to workforce development, Capital Area Michigan Works! has worked to re-engage with and serve the community. Job seeker services were limited to virtual formats for most of the year, however increased outreach efforts and the adoption of virtual service mediums prevented a drop in the number of customers we served.

For the Partnership. Accountability. Training. Hope. (PATH) program, orientations and workshops were provided virtually, allowing participants to meet program requirements from the safety of their homes. The Workforce Innovation and Opportunity Act (WIOA) program moved to an online orientation through CAMW! Connections, and a record number of people attended. Historically, dislocated workers have been a challenging population to reach; this year, no such struggles were present, and online orientation was the driving factor.

The Department of Labor and Economic Opportunity - Workforce Development (LEO-WD), implemented the Clean Slate Program to assist returning citizens in expunging eligible convictions from their criminal record to aid them in their pursuit of full-time, selfsufficient employment. Our Clean Slate Navigator, Amirika Richardson, assists people seeking expungements to remove barriers that prevent them from reentering the workforce or sustaining employment. Since the program's implementation in May, Richardson has created a process that ensures all enrolled clients receive valuable information, assistance or referral to the right partner to remove barriers and improve sustainability. At CAMW!, we're dedicated to providing specific resources for specialized populations. One of those populations is New Americans. We support refugees and immigrants — regardless of their length of stay in the U.S., immigration status or family structure through eliminating language and cultural barriers to ensure successful transition into Michigan's workforce by helping them find jobs and resources related to language acquisition, housing, health care, education, mental health, child care, hygiene and family development. This year, we spent much of our time helping New Americans navigate the nuances of unemployment processes — which can be challenging for the general public, and even more complicated for immigrants.

Our work supporting New Americans became particularly timely with the announcement of 300 additional refugees from Afghanistan expected to arrive within a year. We work closely with the Immigrant and Refugee Resource Collaborative, St. Vincent Catholic Charities, the Michigan Department of Health and Human Services and the Refugee Development Center to address the challenges these new arrivals will face with employment, child care and housing.



### 549 JOB SEEKERS PARTICIPATED IN VIRTUAL JOB FAIRS

67 EMPLOYERS PARTICIPATED "The COVID-19 pandemic forced many people in education to look more intentionally at ways to nurture the whole student. That includes prioritizing mental health and wellness in their curriculums and structures, as well as more conversations around diversity, equity and inclusion in education. We've built stronger relationships during this time of needed flexibility, and I'm proud of how we can use our partnerships to benefit students."

> – J. MOORE T3 EDUCATION OFFICER

### NURTURING PARTNERSHIPS: Working Together to Affect Change

At Capital Area Michigan Works!, we know our partnerships make us even stronger. We value the relationships we have with community organizations and nonprofits, government entities, education partners and industry groups.

This year, our partnership with the Michigan LEO-WD led to CAMW!'s involvement in promoting Futures for Frontliners and participation in Governor Gretchen Whitmer's Sixty by 30 Talent Tour, which included virtual panels and discussions about Michigan Reconnect. LEO-WD provided the virtual platform Brazen to Michigan Works! agencies for hosting virtual hiring events at no cost to employers.

CAMW! became a statewide leader in successful virtual job fairs this year. A total of 549 job seekers attended virtual job fairs through CAMW!, with 67 participating employers. Joe Winkiel, business service officer, presented at the Michigan Works! Annual Conference and participated in calls and panels with LEO-WD and Michigan Works! agencies statewide to share strategies for successful virtual job fairs. We know partnerships are necessary for creating a talent pipeline, so we continued to cultivate our relationships with our education partners, including the Lansing Promise, Michigan Department of Agriculture, Ingham ISD, Lansing School District, Eaton RESA, Clinton RESA, Peckham, Inc. and the Capital Area Manufacturing Council. These partnerships, among many others, allowed our Teach. Talent. Thrive. (T3) Council to participate in important conversations about education's role in workforce development and provide guidance.

Our partnerships are at the core of who we are, and they have been integral for the people we serve – newcomers, students, returning citizens, employers, dislocated workers and everyone else who walks through our doors or logs onto our virtual services.



### ELEVATING OUR TEAM: Committed to Equitable Growth

Applied Rest Reference of DE&I in the workplace from our CEO Grife Rosingana, as well as Darlene King, executive director for the diversity, equity and inclusion for MSU Federal Credit Union in this anal with FOA YA News - WSYM.

The work we do in our community to serve job seekers and employers at Capital Area Michigan Works! is impactful, and we couldn't do it without our dedicated team. This year, we grew and evolved our team in the tri-county region to ensure that services to job seekers and employers met their needs.

2021 marked Carrie Rosingana's first full year as CEO after serving as CAMW!'s chief operating officer since 2015. Tekea Norwood, who has 16 years of experience in workforce development and previously served as CAMW!'s program compliance manager, was promoted to COO. Nick Chaffin, previously a data officer for CAMW!, is now our program compliance manager. Robert Ramon, previously part of client support services with Peckham, Inc., joined our administrative team. Amirika Richardson transitioned from our Business Resource Network to become our first clean slate navigator. And we welcomed Derek Manchip, accounting assistant.

With support from our partners at Peckham, our Clinton County American Job Center moved to a new, even more physically accessible location, and our Clinton County team worked tirelessly to make our new center welcoming and functional for all who enter the doors.

Not to mention all of the other passionate, driven staff at CAMW!. We simply couldn't be prouder of our entire team and their dedication to serving our community.

"When we work with employers, we always emphasize the economic benefits of retaining employees. But the pride and gratification of witnessing your employees reach their full potential is just as valuable. Our team truly cares about the work we do — every single person has a heart for helping others, and that's what makes our team so unique."

- CARRIE ROSINGANA CAPITAL AREA MICHIGAN WORKS! CEO As our team grew, we looked internally at our processes. It's not surprising that workforce development faces a lot of inequities and barriers and the CAMW! team has always been dedicated to addressing these injustices and biases both internally and externally. We knew if we were advocating for inclusive spaces by encouraging employers we work alongside to examine their workplace environments, hiring practices and physical spaces, we needed to do the same.

In our three-year strategic plan, developed in 2018, we committed to conducting a diversity, equity and inclusion audit to assess areas for improvement. We examined every aspect of what we do at CAMW! to determine not only what we're doing well, but how we can improve. We looked at our physical spaces, our program materials and our external communications - including our website, social media, programmatic and employer-focused collateral, annual reports, media articles and brand standards to ensure communications materials and approaches represent diverse audiences. Along with observations of each of these areas, the audit includes recommendations for increased inclusivity and diversity. Some of those areas we're working to improve are accessibility on our website and social media, additional resources for people who are not English speakers and using images that are more diverse in body size and age. These are direct action steps we can - and will - implement from the audit.

We're also working on portions of our audit that aren't tied directly to communication. This includes evaluating our American Job Center locations on a consistent basis to ensure that they are physically accommodating to people of all abilities and ensuring policies and processes consider DEI best practices as they are developed and implemented. Our hope is to continually improve to make our spaces and services always welcoming to all.

We're proud of the progress we continue to make each year, and we're looking forward to the ways we can continue to become even more inclusive and welcoming for all job seekers and all employers.

### WORKING TOGETHER TO BUILD AN INCLUSIVE CULTURE

#### CAMW! ADMINISTRATIVE BOARD MEMBERS:

Adam Hussain | Lansing City Council Member Bryan Crenshaw | Ingham County Commissioner

David Pohl | Clinton County Commissioner

Jeanne Pearl-Wright | Eaton County Commissioner

Joseph Brehler | Eaton County Commissioner

Kathie Dunbar | Lansing City Council Member

Mayor Andy Schor | Lansing City Council Member

Mayor Jessy Gregg | Mayor of East Lansing

Peter Spadafore | Lansing City Council Member

Robert Showers | Clinton County Commissioner

Ryan Sebolt | Ingham County Commissioner

Victor Celentino | Ingham County Commissioner

#### CAMW! WORKFORCE DEVELOPMENT BOARD MEMBERS:

Bob Trezise | Lansing Area Economic Partnership Chris Holman | Michigan Business Network Edith Suttles | Diversified Environmental Services Inc. Jamie Lovelace | SOM Clinton and Eaton County Dept. of Health and Human Services Jane Doty | H&H Restaurants Jane Mitchell | Jungle Jane Promotions Janet Lillie, Ph.D. | Michigan State University Jim Dravenstatt-Moceri | IBEW Local 352, Greater Lansing Labor Council AFL-CIO Joseph Brehler | Attorney at Law Karen Kafantaris | AARP Michigan Mary Riley | AF Group Matt Schneider | UAW Local 652 Paula Cunningham | AARP Michigan Rebecca Bahar-Cook | Capital **Fundraising Associates** Rey Guzman | SOM Labor Economic Opportunity/ Workforce Development Robert Proctor | Lansing **Community College** Sandra Pearson | Habitat for Humanity of Michigan Sergio Keck | Lansing School District Shelly Neal | Michigan **Rehabilitation Services** Sherry Pfaff-Doody, SPHR |

Sherry Ptatt-Doody, SPHR Sparrow Health System Su A'lyn Holdbrook | SOM Ingham County Dept. of Health and Human Services Tom Ruis | PNC William Brewer II | Global Business Resource Group William Kimble | C2AE

#### CAMW! ADMINISTRATIVE STAFF MEMBERS:

Amanda Johnson | Business Resource Coach Amirika Richardson | Clean Slate Navigator Becky Powers | Chief Financial Officer Carrie Rosingana | Chief Executive Officer Debbie Sight | Grants Officer Derek Manchip | Accounting Assistant D'Laney Conner-Wellman | Employment Specialist Ellen Russell | Receptionist/ Employment Specialist Emma Selby | Communications Assistant Erin McKenzie | Business Services Officer Ezatullah Shamszai | Emploment Specialist Genell Dorty | Employment Services Manager J. Moore | T3 Education Officer Jay LaNew | Business Services Officer/Apprenticeships Joe Winkiel | Business Services Officer/Healthcare & IT Jordan Davis | Executive Director/ CAITC Kayla Schultz | Employment Specialist Norean Saul | Employment Specialist Nick Chaffin | Program Compliance Manager Ray Trevino | Employment Specialist/TAA Robert Ramon | Executive Assistant Stephanie Witgen | Employment Specialist Tekea Norwood | Chief Operating Officer Teri Sand | Business Services Manager Tyler Wysong | Chief Information Officer **CAMW! PARTNERS/ ON-SITE PARTNERS** AARP Foundation

Capital Area Information Technology Council (CAITC) Capital Area Michigan Works Administration Offices Disability Appeals Advocates LLC DRM International Learning Center Lansing Community College Lansing School District Peckham, Inc. Potterville School District State of Michigan: LEO Veterans Employment Services State of Michigan: Michigan Rehabilitation Services

#### **T3 COUNCIL MEMBERS:**

Amy Busch | Roberts Cinto Arnold Weinfeld | Michigan State University Bob Trezise | Lansing Area Economic Partnership Chris Holman | Michigan Business Network Cindy Anderson | ERESA Cindy Kangas | Capital Area Manufacturing Council David Pohl | Clinton County Commissioner Teri Bernero | Lansing School District Dennis Theis | Maner Costerisan Edith Suttles | Diversified **Environmental Services** Jamie Engel | Ingham Intermediate School District Jane Doty | H&H Restaurants Jason Mellema | Ingham Intermediate School District Jason Benson | Case Credit Union Jay Ediger | Junior Achievement of Mid-Michigan Jennifer Branch | Clinton County **Educational Center** Jennifer Roster | Junior Achievement of Mid-Michigan Kathleen A. Szuminski | Eaton RFSA Kellie Dean | Dean Transportation Lory Thayer | Mid-Michigan MISTEM Mark Alley | Emergent BioSolutions Matt Hedberg | Right at Home Mid-Michigan Michael Flowers | Lansing Board of Water and Light Michele Strasz | Capital Area College Access Network Rey Guzman | SOM Labor Economic Opportunity/ Workforce Development Sagar Sheth | Moebius Technologies Scott Duimstra | Capital Area District Library Shelly Neal | Michigan Department of Health and Human Services Sherry Pfaff-Doody, SPHR | Sparrow Health System Teresa Kmetz | Capital Area United Way Tim Damon | Lansing Regional Chamber of Commerce Toni Glasscoe | Lansing Community College

#### **BUSINESSES SERVED**

10 Reps to Freedom LLC A Wright Facility Management; 917 Chittock St LLC A-1 Mechanical Accessiversity Ace Ride Med Trans Advance ABA Care Advance Employment Advanced Pool Services Advanced Sleep Diagnostic of MI Aerotek Staffing AF Group Agape Building & Restoration Agate Software Inc. AGC of Michigan (Associated General Contractors) Ageatia Global Solutions Agile Tech Labs Air Lift Company Aire Serv Airgas Great Lakes Ajay & G Jeet Associates (formerly Ajay Badhwar & Associates) Alliance Interiors LLC Allied Universal Alumni Hall Amazon American Plumbing Contractors Inc. America's Preferred Home Warranty (APHW) Am-Rail Construction Inc. Angla Contracting Anthony's Cleaning Company Apco Inc. Applebee's Okemos/TSFR Apple Venture LLC Application Insight LLC Applied Imaging April Fresh Carpet Cleaning Arcosa Shoring Products Inc. Arts Council of Greater Lansing Ashley Homestore Furniture Asplundh Tree Asppire of Mid Michigan Autokiniton (formerly L&W Engineering) Auto-Owners Insurance Company Avancez (Android Industries LLC) **B&L Janitorial & Carpet Cleaning Ballard Cleaning Service** Bango Gifts Bannasch Welding Barnes Aerospace Bean Management

546 NUMBER OF BUSINESSES SERVED

Bed Bath & Beyond Bernal LLC Best One Fleet Service of Lansing; Jam Best One Biggby Coffee Corporate/Global **Orange Development** BKD Boys and Girls Club of Lansing Bridgewater Interiors LLC Brookdale Meridian-Senior Living Brown's Painting & Services **BRP/Manitou Boats** Builders' Hardware Co. BuilderTrend **Bull Janitorial** Burcham Hills Retirement Community C2AE/Capital Consultants **Cameron Tool Corporation** Campus Advantage Capital Area College Access Network Capital Area IT Council Capital Area Manufacturing Council (CAMC) Capital Area Transportation Authority Capital Internal Medicine Associates (CIMA) Capital Region Airport Authority Capital Steel & Wire **Capitol National Bank** . Cardinal Staffing Career Quest Learning Centers Carefree Medical And Dental Inc. Caring Animal Hospital Carite Carolyn's Care Home CASE Credit Union (main office) Caterpillar Corner Child Care CBI Rehabiliation Services Inc. Central State Community Services/Coleman House CentralStar Cooperative (formerly Northstar) Chandra Engineers Christian Insurance Group Christman Constructors Inc. **Cintas Corporation** City of East Lansing City of Lansing City of Potterville Clean Investment Inc. Clean Team Clinton County Catalyst (formerly CC Economic Alliance) Clinton Machine Inc. Clinton Transit (formerly Clinton Area Transit System) COG Marketers/AgroLiquid Comcast Cable Commercial Consulting and Appraisal Services LLC Community Mental Health (CMH) Community Mental Health Board Association Complete Enclosures Inc. Computer Aided Technology (CATI) Conrad's Grill/Conrad's III LLC Consolidated Electrical Contractors Core-Mark Coronado Gardens CorrChoice (formerly Michigan Packaging Mason)

County Journal CSL Plasma CSL Plasma - West Lansing D Squared Facilities Management Dairy Farmers of America/ Country Fresh Dakkota Integrated Systems LLC Dan Henry Distributing Co. Dart Bank Dart Container Corporation Davenport Masonry David M. Johnson & Associates LLC Davis Auto Mart/Davis Pontiac **Buick GMC** Dazzle Cleaning Service DC Engineering Dean Transportation & Dean Trailways of MI Del Rio Solutions DeLaval Inc. Delhi Charter Township Delivery.com Dewpoint Dimondale Nursing Care Center Disability Network - Capital Area **Dish Network DK Security** DNV GL Doberman Technologies LLC Doerr Real Estate **Dowding Industries** DR Electronic Systems LLC Dr. Hina Shah DriverSource **DRM International Learning Center** Duckett Brothers Distributing Inc. Eagle Monk Pub & Brewery Earth Tones Landscaping Earthcom Inc. East Lansing Lodging/University Quality Inn Eaton County Health & Rehabilitation Services Eaton County RESA Effective Safety Pro Company EG Workforce Solutions (formerly Employment Group) EJ USA Elara Healthcare Elderly Instruments **Elite Logistics Services** Elite Parking **EM Services Emergent BioSolutions** Endurance Logistics LLC FNG EnovaPremier LLC **Enprotech Industrial Technologies Enterprise Logistics Solutions** ERMC Total Facility Services (Meridian Mall) Everything is Cheesecake Executive Living Express Employment Professionals F.D. Haves Electric Facility for Rare Isotope Beams Family Farm & Home Fast Finance Auto Sales Feighner Lifts & Docks Ferguson Enterprises Fibertec Environmental Services First National Bank and Acceptance/FNB of America FirstLight Homecare

Fleetwood Diner Flexible Staffing Fountain of Wisdom and Hope Group Counseling Practice Franchino Mold and Engineering Franklin Energy Services LLC Fraunhofer USA, Center for Coatings and Diamond Technologies Freight Handlers Inc (FHI) **G&G** Tax Service G.A. Hunt Excavating: GA Hunt Septic Service G4S USA (formerly G4S Secure Solutions) GC Services **General Equipment Maintenance** and Language LLC George F. Eyde Family LLC Gestamp Mason LLC **Glynn Farms LLC** GO Destination Services GoldenSpear **Goodwill Industries GPM** Investments (Admiral) **Granger Construction** Granger III & Associates Gravity Works Design Great Harvest Bread Company in Okemos (Ulrich Family Bakeries) Great Lakes Christian Homes Great Lakes Window Cleaning Greater Lansing Convention & Visitors Bureau Green Point Consulting **Grenon Enterprises Groovy Donuts** Gunnisonville Meadows Assisted Living H&H Welding and Repair H.A. Eckhart H20 Cleaning Pros Habitat for Humanity Capital Region Hager Fox Heating & Air Conditioning Ha-Jon Inc. dba Jon Anthony Florist Harmony Logistics Hayhoe Asphalt Hazel I. Findlay Country Manor Heavens Hired Hand dba The **RFC Group** Helping Hands Christian Learning Center Helping Women Period. High Grade Materials Holiday Retirement Holt & Dimondale Insurance Agency Holt Plumbing Holt Products Company Holy Cross Children's Services/ Holy Cross Services Home Builders Association of Greater Lansing Home Electronics Home Instead Senior Care Horizon Bank Housing Services for Eaton County HR Collaborative **HRU** Technical Resources HTA Companies Inc.

Huntsman Advanced Materials Americas Inc I.O. Express Inc. i2Integration ICHANGE IGT (formerly GTech) **IMPCO Machine Tools** Incompass Michigan (formerly MARO) Ingham County Ingham Medical Care Facility Initial Brands Incorporated International Market One Inverve Marketing & Web Ionetix Corporation IRS Small Business Self-Employed J&L Restoration & Cleaning Inc. J America Jackson (formerly Jackson National Life) Janest Morway Trucking and Loaistics **JB** Construction JC Electric Jill's Movers Jones Lang LaSalle (JLL) Journal Broadcast Group WSYM Fox 47 JWR Enterprises LLC KP Auto Body Katranii Hand Center Kim Hart Homecare LLC KIRCHHOFF Automotive Konnech Koppers Railroad Structures Kroger (Okemos) Kroger Grocery Store (West Saginaw) Kroger Holt Kroger Store 890 (East Lansing) Kroger, Holmes Road K's Precious Care/KS Precious Care KTM Industries Inc. Kunz, Leigh And Associates Kurt's Appliance Center L.O. Eyecare LaFontaine Ford Lansing Art Gallery Lansing Board of Water & Light Lansing Car Care Center Lansing Community College Lansing Economic Area Partnership (LEAP) Lansing Housing Commission Lansing Institute of Behavioral Medicine Lansing Lugnuts Lansing Pediatric Associates Lansing Real Green Lawncare Lansing Regional Chamber of Commerce Lansing Tile & Mosaic Lansing Urgent Care Lectronix Lee's Excavating Leisure Living Grace Haven Leo Cancer Care Liquid Web Loaves and Fishes Loc Performance Locum Care Lores Trucking Lothamer Loud Sirens Inc. dba **Firehouse Subs** 

LR Management Luxury Janitorial & Carpet Cleaning M&M Moving and Storage M.C. Molds Inc. M.L. Chartier MacDonald Broadcasting Magna International Inc. Magna/DexSys MAHLE Engine Components USA Marshalls Dept. Store (Okemos) Maru Hospitality Group Mary Free Bed Mason Christian Childcare (Mason First United) Master Mowing LLC Matrix Consulting Engineers Inc. Mayotte Group Architects McKesson Corporation McLaren Greater Lansing McPhee Electric & Telecommunications MDOT (MI Dept of Transportation) Medawar Jewelers Medilodge of Capital Area Meijer (Capital City Market) Meijer Store W. Saginaw Meraki Spa & Wellness Meridian Charter Township Meridian Magnesium Products of America Inc. Meridian Screen Printing & Embroidery MESSA MessageMakers Metro One LPSG/Metro One Loss Prevention Services Group MI Department of Natural Resources and Environment Michael's Plumbing Michigan Agricultural Commodities Inc. Michigan Air National Guard Michigan Conference United Church of Christ Michigan Credit Union League & Affilates Michigan Crossroads Council, Boy Scouts of America Michigan Department of Education Michigan Dyslexia Institute Michigan Economic Development Corporation Michigan Energy Options Michigan Infrastructure & Transportation Association Michigan Manufacturing Technology Center Michigan Milk Producers Association Michigan Nursery & Landscape Association Michigan Orthopedic Center Michigan Society of Association Executives Michigan State University Michigan State University Extension Michigan State University/ **IMPART Alliance** Michigan Supreme Court Michigan Therapeutic Consultants, PC Michigan Veneer Ltd. Midas (Okemos)

Midway Die

Midwest Press and Automation **MMI Engineered Solutions** MMR Mobile Medical Response Modern Metal Processing Inc. **Moebius Technologies** Molded Plastics Industries Molly Maid Money Attorneys **Morley Companies** Mouthpiece Communications MSUFCU (MSU Federal Credit Union) Municipal Employees' Retirement System (MERS) Munters Aerotech Murphy Family Dentistry MWC/Glanbia Nutritionals National Alliance on Mental Illness (NAMI Michigan) National Composites National Home Care Services Natural Capital Forestry **Neogen Corporation** New York Life Insurance Niles Steel Tank Niowave Inc. Nitrex Inc. - Michigan Operations NonSlip Society LLC DBA Northern District 23 Norm Fasteners Co. North Winds Heating & Cooling Northern Concrete Pipe Inc. NuWave Technology Partners NWH Roof and Floor Truss Systems O'Donnell's Auto & Truck Repair Office Depot Max (Edgewood) O'Leary Paint Olympian Tool LLC Open Arms Opti O2 LLC **Optimal Medical Staffing &** Home Care Orchid Orthopedic Solutions Origami Brain Injury and Rehabilitation OtterBase Inc. **Outshiner Car Wash** PAE PAE Plumbing LLC Paint Master Painting Panera Bread (Frandor) Paramount Recruitment Agency/ Blue Enterprise Paschal Security Peak Performance Physical Therapy Pearle Vision Dr. Marvin J. Martin Peckham Industries Performance Auto Care (ABSales517LLC) Personnel World Pink Slate Piper & Gold Public Relations Pizza Hut PK Companies/Housing Pollard Banknote Popeyes Chicken and Biscuits/ Bean Mgt (MLK Blvd) Popeyes/Bean Mgt (West Saginaw) Potterville Adult Education Pratt & Whitney AutoAir Inc. Precision Prototype & Manufacturing Inc. Premier Thermal (formerly

Atmostphere Annealing)

Prestige Pines Prestige Way Profile Metal Forming Inc. **Proliant Dairy Ingredients** Pro-MEC Engineering Inc. Public Sector Consultants PureGreen Lawn & Tree Professionals **Qualified Staffing Quality Building Services** Quality Dairy QuestX (Formally Quest Software) Rally's (Metro HNN) RAMPF (formerly Innovative Polymers) Red Cedar Podiatry Red Letter **Reflections Hair Design** Regency at Lansing West Reliable Aftermarket Parts **Residential Options Inc** ResourceMFG **REV Group/Spartan Fire Chassis** Rich's Residential and Home Care Options Right at Home - East Rite Aid District Manager **Roberts Sinto Corporation Romanow Building Service** Ronald McDonald House of Mid-Michigan Royal Lawn and Landscape RSDC of Michigan Ryder Integrated Logistics Safe Haven Pet Hotel Safe Health Center Sakaiya Company of America, Ltd. Saylor-Beall Manufacturing Company SC Environmental Schram Auto Parts: U-Pull & Save Schultz Inc./1800 Pit Clean Schwans Food Company Securitas USA Sergent Results Group Service Master Sheridan Books Inc. Shinwon USA Shrontz Trucking Simon Brothers Inc SK & Properties Sliding Systems Small Business Association of Michigan Small Talk Children's Advocacy Center Smiles of Michigan **SMS Group of Companies** Snyder's Auto Care SodexoMAGIC Sparrow Health System Spartan Dental Lab Spartan Precision Machining Speedway SuperAmerica LLC Spicer Group Sportsman's Warehouse St. Moritz Security St. Vincent Catholic Charities Stahl and Sons State of Michigan Stavbridge Suites Steritech Rentokil North America Stokosa Prosthetic Clinic StreamlineHR Services LLC Suburban Inns/HIH Incorporated

Sunrise Cleaning & Construction Services Sunrise SRL Seed Company Sunset Food Market Superior Satellite Swift Motors & Swift Towing SWRT Solutions (Soil Water Retention Technology) **TIC International** T.J. Maxx (West Lansing) Tazmanian Tire, KJB Ventures Teachout Security TechSmith Corporation Tecomet Tekwissen **Telamon Corportion** Texas Roadhouse (S. Lansing) The Brook of Portland The Business Law Group The Martin-Brower Company The Shyft Group Tina S. Gray, PC Total Security LLC TownePlace Suites by Marriott/ North Mich Hospitality Mgt Transdev Tri Fitness **Triangle Exteriors** Trick Titanium/Scitex Tri-County Office on Aging Trilogy Health Services Tri-Star Trust Bank Triterra Trouble Shooters Technical Support Trumble Builders/ LJ Trumble Builders U.S. Dept of Agriculture Wildlife Services UFP Industries (formerly Universal Forest Products) Unified Screening & Crushing **United Fire Protection** United Freedom Painting LLC United Rentals United Training (dba New Horizons Computer Learning Center) UPS Store #0811 East Lansing UrbanBeat Event Center Inc. Value Engineering Venture HR LLC VFW St. Johns Victor Township Victory Heating and Cooling Vista Springs Timber Ridge Volunteers of America (Saginaw Hwy.) Volunteers of America **Michigan Store** Walgreen's (Waverly & Saginaw) Waverly Community Schools Wells Brooke WestRock Wilbur-Ellis Willow Creek Farms Trucking LLC WILX - News 10 Wind Beneath Your Wings WIS International **WLNS** Women's Center of Greater Lansing Woodbridge Group Young Bros. & Daley Zenfreed LLC

### **FINANCIAL SUMMARY**

FOR YEAR ENDED 6/30/21

### **TOTAL EXPENDITURES**

#### \$7,520,655

#### **WORKFORCE INNOVATION & OPPORTUNITY ACT**

- ADULT \$1,046,182 13.9%
  - YOUTH \$1,081,338 14.4%
- DISLOCATED WORKER \$549,877 7.3%
- STATEWIDE ACTIVITIES \$ 585,183 7.8%

#### PARTNERSHIP. ACCOUNTABILITY. TRAINING. HOPE. (PATH)

29.3%	\$ 2,206,657	TEMPORARY ASSISTANCE FOR NEEDY FAMILIES (TANF) FY21
3.0%	\$ 224,836	<b>GENERAL FUND/GENERAL PURPOSE FY21</b>

#### **OTHER EXPENDITURES**

Program Year 2020 Programs		
WAGNER-PEYSER EMPLOYMENT SERVICES	\$ 842,143	11.2%
RE-EMPLOYMENT SERVICE – ELIGIBILITY UNEMPLOYMENT COMPENSATION (EUC)	\$ 57,189	0.8%
DISLOCATED WORKER NATIONAL EMERGENCY COVID-19 RECOVERY	\$ 58,589	0.8%
JOBS FOR AMERICAN GRADUATES	\$ 81,770	1.1%
Fiscal Year 2021 Programs GOING PRO TALENT FUNDS	\$ 239,707	3.2%
(FORMERLY SKILLED TRADES TRAINING FUNDS)	<i>•</i>	
FOOD ASSISTANCE EMPLOYMENT & TRAINING PROGRAM	\$ 50,293	0.7%
TRADE ADJUSTMENT ASSISTANCE (TAA)	\$ 108,242	1.4%
FOSTER CARE SUMMER YOUTH – DHHS	\$ 7,464	0.1%
COMMUNITY VENTURES/ BUSINESS RESOURCE NETWORK	\$ 328,075	4.4%
HEALTHY MICHIGAN PLAN NAVIGATOR	\$ 53,110	0.7%



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